



2020 PLAYER SELF-LIMITATION AND SELF-EXCLUSION SUMMARY STATISTICS

(Period covering Jan. 1, 2020 to Dec. 31, 2020)

INQUIRIES RE-DIRECTED						
Month	Total number of incoming player self-exclusion inquiries to KGC	Inquiries screened due to incorrect jurisdiction (-)	Requests for self-limitation for deposit limits <i>(Requestor advised to contact ACP)</i> (-)	Requests for self-exclusion <u>only</u> for a specific website <i>(Requestor advised to contact ACP)</i> (-)	Requests to have self-exclusion/limitation removed <i>(Request sent to ACP)</i> (-)	Net Addressable Player Inquiries (=)
January	11	0	0	5	0	6
February	15	0	2	2	0	11
March	7	0	0	0	0	7
April	9	0	0	2	0	7
May	4	0	0	0	0	4
June	6	0	0	0	0	6
July	18	0	0	4	0	14
August	11	0	0	1	0	10
September	12	0	1	0	0	11
October	16	0	0	2	0	14
November	13	0	1	0	0	12
December	17	0	0	2	0	15
TOTAL	139	0	4	18	0	117

INQUIRIES ADDRESSED				
Requests for temporary self-exclusion period (-)	Requests to revoke self-exclusion directive <i>(denied by ACP)</i> (-)	Requests resulting in no further action by KGC; no add'l info provided by requestor (-)	Requests approved by the KGC for a self-exclusion directive (-)	Total Addressed Inquiries (=)
0	0	3	3	6
0	0	8	3	11
1	0	4	2	7
0	0	4	3	7
0	0	3	1	4
1	0	5	0	6
0	0	11	3	14
0	0	7	3	10
0	0	10	1	11
1	0	9	4	14
1	0	10	1	9
1	0	12	2	5
5	0	86	26	117